



SUPPORT • CONNECT • ELEVATE

Job Description

INF2F Volunteer

Indiana Family to Family provides information, training, and one-on-one support to Indiana families of children and youth with additional health and education needs, and the professionals who serve them. We aim to provide families with tools to make informed decisions, advocate for improved systems and policies, and build partnerships between professionals and families. We are Indiana's Parent to Parent organization, and an Alliance member of Parent-to-Parent USA; the state affiliate organization for Family Voices and serve as Indiana's Family-to-Family Health Information Center.

As a 501(c)(3) organization, Indiana Family to Family relies on grant funding and the generosity of supporters who contribute financially, and in-kind. Your support allows us to serve the residents of Indiana at no cost. There are many gifts that are not monetary in nature, volunteering is vital to the mission and success of Indiana Family to Family!

We are currently seeking the following volunteer roles. It is possible to serve in more than one role as a volunteer.

Volunteer Expectations:

1. Subscribe to the INF2F Newsletter
2. Uphold INF2F Values
3. Uphold INF2F's Diversity Equity & Inclusion policy

Community Engagement Specialist:

The Community Engagement Specialist provides support to Indiana Family to Family within their own communities. This can range from representing INF2F at events the organization hosts an information table. Community Engagement Specialists will provide basic information about the organization and help individuals complete self-referrals via our website.

Parent Mentor:

The Parent Mentor (Support Parent) provides direct peer support, comfort, and encouragement to Referred Parents/Caregivers. Matches will be driven by the concerns, needs and priorities of the Referred Parent. The Parent Mentor (Support Parent) will connect with the Referred Parent via phone, email, or text at the Referred Parent's preference.

The Parent Mentor (Support parent) will:

- Employ active listening to the Referred Parent's story & concern
- Share their own experiences as relevant
- Provide comfort, reassurance and compassion to referred parent
- Complete interaction notes based on conversations (phone, text, or email) via Microsoft Forms Link
- Refer the Referred Parent to INF2F Peer Support Specialist as needed